



Strategic Placemat – Our Top Priorities for FY26

Office of Administration

FY26 – updated 7/14/25



VISION

Excellent customer service, every time.

FOCUS AREAS

Team Member Focus

Recognize superior performance, provide opportunities for growth and engage our team members

Customer Focus

Provide quality solutions to enable our partner agencies to deliver impact to their customers

Culture of Excellence

Improve how we work by using standardized tools and training while promoting a culture of continuous improvement

Technology Solutions

Looking to the future, implement technology that will improve how we work and provide a better customer and team experience

STRATEGIC INITIATIVES

1A. MOVERS Next Steps:
Build a comprehensive communication and education plan to support the workforce in understanding the transitions to MOVERS. (Sara Murphy-DOP)

1B. OA Digital Portfolio:
Create a platform to highlight and celebrate OA accomplishments throughout the year. (Jeremy Washington-Comms)

1C. New Employee Onboarding Framework:
Create a well-structured framework for a year-long onboarding experience to tie to OA culture to employee engagement. (Amy Pletz-OEE)

2A. Mail Security:
Partner with Capitol Police and non-consolidated mail rooms to implement a mail screening process to ensure the safety of team members and the mail recipients. (Lance Clingman-General Services)

2B. Fleet Score Card:
Create a scorecard for each agency's fleet to enhance data accessibility and use in decision making for all agencies utilizing OA fleet tools. (Kelly Ocheskey-General Services)

2C. Workforce Advancement with Data-Informed Insights:
Harness the power of the Workforce Analytic Dashboard to transform statewide workforce planning. (Carla McDaniel-DOP)

3A. Budget Communication Tools:
Review best practices from other states to determine if there are new tools or modification to improve the ease of use and communication for GO and B&P. (Tony Roberts-B&P)

3B. Workforce Development:
Design Workforce Development Plans to help the 17 Executive departments standardize workforce recruitment, hiring, retention efforts and create a report to inform leadership and promote best practices for consistency, compliance and inclusion. (Claudia Browner-OEO)

3C. Construction Observation Tool:
Develop and implement standard metrics of success for construction site safety and security practices based on contractual obligations and industry-best standards to ensure efficient utilization of state funding and prioritize customer safety. (Brian Smith-FMDC)

4A. AI Code Assist Agents:
Focused proof of value initiative to identify viable uses and potential tools for AI as an accelerator for Application Development (Girish Pillai-ITSD)

4B. Risk Management Program:
Develop a risk management framework to minimize and mitigate possible risks from ITSD vendors. (Theresa Frommel-ITSD)

4C. FMDC Statewide Database:
Identify and procure a new database/system that incorporates statewide data and tracks metrics for state-owned and leased facilities including institutions (Brad Berendzen-FMDC)

4D. Revamp OA Intranet:
Update and redesign the OA Intranet to provide more meaningful content for our team members using proposed branding. (Jeremy Washington-Comms)

Directly tied to Quarterly Pulse Survey (QPS) Results

OA placemat priorities have alignment and linkage to Governor's priorities as we serve all of state government to better serve our citizens

Crime and Public Safety

Economic Development

Education, Workforce Development and Trades

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